

# Importance-Agreement Rating

City of Fort Lauderdale

## Core Area : Communication

### AREA

#### Top Short-Term Priority

Employee receives information about job in a timely manner

Most  
Important  
%

Most  
Important  
Rank

Agreement  
%

Agreement  
Rank

Importance-  
Agreement  
Rating

I-A Rating  
Rank

41%

1

43%

6

0.2337

1

#### Other Areas

Immediate supervisor keeps employee well informed

27%

2

57%

4

0.1161

2

Employees in other departments are easy to contact

18%

4

55%

5

0.0810

3

City's employee newsletter is a good source of information

12%

5

36%

7

0.0768

4

Employee knows who to refer the public to outside of his/her area

19%

3

68%

3

0.0608

5

Employee knows where to go with questions about work

10%

6

71%

2

0.0290

6

Employees in their own department are easy to contact

5%

7

77%

1

0.0115

7

**Note:** The I-A Rating is calculated by multiplying the "Most Important" % by (1-'Agreement' %)

#### **Most Important %:**

The "Most Important" percentage represents the sum of the first and second most important responses for each item. Respondents were asked to identify the items they thought should receive the most emphasis over the next two years.

#### **Agreement %:**

The "Agreement" percentage represents the sum of the ratings "4" and "5" excluding 'not apply' ratings of 1 to 5 with "5" being strongly agree and "1" being strongly disagree.

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